

INFORMATION DISCLOSURE CITATION PTO-1449		ATTY. DOCKET NO. PMND 1000-1		SERIAL NO. 09/776384			
		APPLICANT: MORGAN N. PRICE et al.					
		FILING DATE: 02 FEBRUARY 2001		GROUP:			
U.S. PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	NAME	CLASS	SUBCLASS	FILING DATE	
H	6,122,632	09/19/00	Botts et al.	707	10	07/21/97	
	5,974,406	10/26/99	Bisdikian et al.	707	1	08/18/97	
	5,594,791	01/14/97	Szlam et al.	379	265	10/05/94	
	5,914,951	06/22/99	Bently et al.	370	352	04/16/96	
FOREIGN PATENT DOCUMENTS							
EXAMINER'S INITIALS	PATENT NO.	DATE	COUNTRY	CLASS	SUBCLASS	TRANSLATION	
						YES	NO
OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)							
H	Internet website located at: http://helpdesk.jump.net/cgi-bin/helpdesk , total of 4 pages, dated 08 January 2001, entitled On-Line Support, Frequently Asked Questions and How to Set up Email in Outlook Express						
EXAMINER	[Signature]		DATE CONSIDERED 12-24-02				

EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.